

PARA INGLÊS LER

SENIOR PROJECT LEADER WITH OVER 16 YEARS IMPLEMENTING HIGH-IMPACT TECHNOLOGIES, PRODUCTS, AND SERVICES AT FINANCIAL INDUSTRY LEADERS

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PROFESSIONAL PROFILE

Versatile and innovative professional with a career of more than 22 years, bridging the gap between the business, technology and operations areas in some of the largest financial institutions in the world. In-depth understanding of the key aspects involved in project management in the financial sector, including:

- ✓ Digital Products/Channels
- ✓ Quality Management
- ✓ Application/Process Integration
- ✓ Credit Operations
- ✓ Back/Middle Office Processes
- ✓ Web/Mobile Products
- ✓ Agile Methodologies
- ✓ Banking Products/Services
- ✓ Architecture Transformation
- ✓ Receivables/Collections
- ✓ UX and Design Thinking
- ✓ Operational Model Design

Recognized leader of multidisciplinary and multicultural teams, leading complex projects in high-pressure environments with reports in Latin America, the United States and Asia.

Native Portuguese | Advanced English.

AWARDS / RECOGNITIONS

Winner of the COMPANY 1 -WMS award - Innovation category 2015 - for the participation in setting up the Itaú Channel Rooms.

Finalist of the COMPANY 1-WMS award - Innovation category 2014 - for conceiving and deploying the Tokpag product.

Semifinalist of the COMPANY 1-WMS award - leadership category.

PROFESSIONAL EXPERIENCE

COMPANY 1 04/2011 - present

Largest financial conglomerate in the southern hemisphere and one of the 20 largest in the world in market value.

Superintendent of Digital Business Engineering Management (2019 - present)

- ✓ Responsible for the Engineering, Portfolio Management (Corporate Digital Channels) and Quality Assurance teams.
- ✓ Led the PIX and Open Banking projects.
- ✓ Deployed technology projects and promoted the agile methodology with 28 squads for all business lines of the bank.

Project Management Superintendent (2016 - 2019)

- ✓ Responsible for 28 small project cells involving all the bank's business.
- ✓ Managed the Technology Portfolio involving Lending, Cash Management, Payments, Risk and Finance.

Superintendent of Risk and Finance Systems (2015)

- ✓ Deployed the New Data Modeling Platform using agile methods integrated with the business area.

Superintendent of Electronic Channels (2011 - 2014)

- ✓ Deployed the Channel rooms for corporate clients.
- ✓ Designed and implemented the Tokpag product and Loyalty Platform.

LÍDER DE PROJETOS TECNOLÓGICOS – P.2

PROFESSIONAL EXPERIENCE (Cont.)

COMPANY 2 08/2010 – 04/2011
Leading global institution in financial services and currently the third largest company in the world.

Senior Project Manager

- ✓ Managed technology projects and deployment processes for products and services related to Trade Finance in Latin America.
- ✓ Developed the Operational Model of the Web Channel for products and services related to Trade Finance in Latin America.

COMPANY 3 08/2006 – 07/2010
Part of Citigroup, the world's largest financial services company.

Senior Product and Process Manager

- ✓ Managed supply chain financing products (Vendor and Supplier Factoring) for the Middle Market and Corporate segments.
- ✓ Specified and managed the Back Office's loan system.
- ✓ Trained the sales force.

COMPANY 4 12/1999 – 12/2006
Largest management, information technology and outsourcing consulting company in the world.

Project Manager

COMPANY 5 07/1996 – 12/1999
Large engineering and infrastructure company.
Production Engineer (construction engineer for 3 buildings)

EDUCATION

MBA in Finance 2010
Insper (Ibmec)

Civil Engineering 1998
Escola Politécnica da Universidade de São Paulo

MAIN COURSES

- ✓ Cloud for Managers – Mastertech 2020
- ✓ AWS Practioner – AWS 2020
- ✓ Technology Update Track - Itau 2018 and 2019
- ✓ Agile Methodologies 2013, 2014 and 2017
- ✓ Strategic Risk Management Program - Wharton School 2017
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- ✓ Agile Framework 2016
- ✓ Data Analytics 2015
- ✓ Project Management 2014
- ✓ Design Thinking - ESPM 2012
- ✓ Creating and Leading a Culture of Innovation - Kellogg 2012
- ✓ Usability Week – Norman Nielsen Group 2011
- ✓ People Management Modules I, II and III 2011, 2012 and 2013
- ✓ LIS - Leadership and Influence Skills for Project Managers 2010
- ✓ Product Management 2010
- ✓ Early Warning Signals 2010