

PARA INGLÊS LER

AUTOMOTIVE MAINTENANCE AND AFTER-SALES PROFESSIONAL WITH 7+ YEARS OF EXPERIENCE

☎ +55 11 982643233 | ✉ americo@parainglesler.com.br | ➤ [Traduza seu CV Agora!](#)

PROFESSIONAL PROFILE

Young professional with a degree in Mechanical Engineering and an established career in the Two-Wheel Automotive Maintenance and After-Sales sector, including a comprehensive grasp of:

- ✓ Customer Service
- ✓ Technical Support
- ✓ Mechanical Maintenance
- ✓ Budgeting
- ✓ Quality Standards
- ✓ Analysis of Documents/Manuals
- ✓ Warranty Processes
- ✓ Vehicle Diagnostics
- ✓ Invoicing
- ✓ Procurement
- ✓ Inventory Management
- ✓ Supplier Management

Experience managing teams, motivating employees, maintaining the organizational climate, and enforcing brand and quality guidelines.

Hands-on experience with vehicle maintenance, repairing, replacing or maintaining engine, brake, steering, suspension, transmission, lubrication & cooling, and fuel systems.

Volunteer work teaching mechanical and electrical designs to public high school students through Faculdade Una.

Native Portuguese | Intermediate Spanish | Basic English

ACADEMIC BACKGROUND

Mechanical Engineering 2020
UNA Contagem

PROFESSIONAL EXPERIENCE

COMPANY 1 03/2017 – Present

Harley-Davidson dealer in Belo Horizonte.

After Sales Manager (02/2021 – present)

Warranty and Inventory Supervisor (03/2017 – 02/2021)

COMPANY 2 09/2013 – 03/2017

Harley-Davidson dealer in Belo Horizonte.

Warranty and Inventory Supervisor (03/2016 – 03/2017)

Warranty Analyst (05/2015 - 03/2016)

Automotive Maintenance Mechanic (07/2014 - 03/2015)

Motorcycle Washer (09/2013 - 05/2014)