# PARA INGLÊS LER

**IT / MAINFRAME PRODUCTION SUPPORT AND TESTING ANALYST WITH OVER 30 YEARS OF EXPERIENCE IN THE COMPLEX AND MULTICULTURAL ENVIRONMENTS OF MULTINATIONALS**

☎ +55 11 982643233 | ✉ americo@parainglesler.com.br | ➢ Traduza seu CV Agora!

## PROFESSIONAL PROFILE

IT professional with more than 30 years of experience in large-scale data processing (IT Mainframe) in the environments of large companies of the technology, banking and automotive sectors, ensuring the security and continuity of services through a comprehensive grasp of:

- ✓ Internal Controls/Corporate Governance
- ✓ Usability/Acceptance Testing
- ✓ Mainframe Platforms/Infrastructure
- ✓ Data Transmission Systems
- ✓ Process Alignment and Centralization
- ✓ Error and Redundancy Reduction
- ✓ Development/Updating of Manuals
- ✓ Impact/Functionality Reports
- ✓ Reliability Engineering
- ✓ IT Planning
- ✓ Batch Processes and Routines
- ✓ Databases
- ✓ 24/7 Systems (Follow the Sun)
- ✓ Process Monitoring
- ✓ Incident Control
- ✓ Insourcing/Outsourcing Processes

Solid experience controlling the processing and deployment of batch processes and routines, leading and providing training to local and remote multicultural teams, coordinating activities in English, Spanish and Portuguese in Latin America and China.

Mainframe Environment: OS/390 and zOS, among others, MVS and similar, TSO and its facilities, Roscoe, Databases (DB2, IMS, IDMS and Natural/Adabas), Endevor, JCL Coding, Scheduling Tools (Control-M, CA-7 and OPC), Security (RACF®, ACF2, TOP SECRET, among others), Data Transmission (Connect:Direct, FTP, ELIT, TECTIA, Pelican, XMIT, among others)

International experience in Portugal.

Native Portuguese | Intermediate English | Basic Spanish

## PROFESSIONAL EXPERIENCE

**COMPANY 1**                                                    12/2020 - present
Multinational company of the technology sector.
**Reliability Engineering Analyst**

**COMPANY 2**                                                    05/2016 – 12/2020
Provider of technological services.
**Production and Planning Analyst**
**UAT - User Acceptance Test Analyst**
- ✓ Client: Caixa Econômica Federal

**COMPANY 3**                                                    04/2013 – 03/2016
Multinational company of the automotive sector.
**Production Support Analyst**
- ✓ Insourcing and optimization of all batch processes and routines

**COMPANY 4**                                                    10/2009 – 03/2013
Multinational company of the technology sector.
**Production and Operational Support Analyst**
- ✓ Client: General Motors do Brasil

**PROFESSIONAL EXPERIENCE (Cont.)**

COMPANY 5                                                              06/2004 – 09/2009
Multinational company of the technology sector.
**Production and Planning Analyst**
✓ Client: General Motors do Brasil.

COMPANY 6                                                              02/2006 – 10/2007
IT consultancy.
**UAT Testing Analyst**
✓ Client: Citibank.

COMPANY 7                                                              12/2003 – 06/2004
IT consultancy.
**Production and Planning Analyst**
✓ Client: EDS Brazil for the GM project.

COMPANY 8 (Portugal)                                                   02/2003 – 10/2003
Company of the financial sector.
**Production Testing Analyst**

COMPANY 9                                                              07/2002 – 02/2003
Multinational company of the technology sector.
**Production and Planning Analyst**
✓ Client: General Motors do Brasil

COMPANY 10                                                             07/1998 – 07/2002
Company of the financial sector.
**Production Support Analyst**

COMPANY 11                                                             06/1990 – 06/1998
Company of the financial sector.
**Production Support Analyst (last position)**

COMPANY 12                                                             01/1989 – 05/1990
Provider of IT and Printing services.
**Printing and Quality Operator**
✓ Client: Citibank.

**EDUCATION**

**IT Management**                                                                  2018
Universidade Estácio de Sá

**Analysis of IT Systems**                                                   Interrupted
Faculdades Integradas Anglo Americano (SESAT)

**MAIN COURSES**
✓ MVS/OS390, JES and JES2, TSO (Concepts and Commands) and JCL Coding - IBM
✓ Efficiency and Effectiveness in Data Processing - ESPM
✓ Information Lifecycle - GM
✓ ITIL Foundation - GM
✓ Outsourcing and Insourcing – HP Brasil
✓ CA-7/11, CAView, SAM, JCL, PSI, DW, SAP, Linux, UNIX, etc. – EDS Brasil
✓ Control-M and its Applications, Roscoe, MVS, TSO, JCL, EVTL(WSF2), etc. - Citibank